



## Book Online

Go to [nambourclinic.com.au](http://nambourclinic.com.au)

Click **Book Appointment Online**

## After Hours

If you have an URGENT medical problem outside our clinic hours, please telephone the Home Doctor Service on **13 74 25** or alternatively, contact the after hours GP helpline on **1800 022 222**.

## Emergencies

In an emergency  
please call **000**

## FEES

Current fees are displayed in the waiting room and on our website:

[nambourclinic.com.au](http://nambourclinic.com.au)

At Nambour, Woombye and Palmwoods Clinics, the fees cover the cost of providing you with a high-quality healthcare service, equipment and facilities, practice nurses and reception staff who are committed to ongoing professional development.

The tenant doctors at this practice are independent medical practitioners and medical fees are charged at the discretion of the doctors.

Children under 16 years of age, DVA and Aboriginal and Torres Strait Islander patients with a current NCACCH card will be bulk billed. Aged Pensioner Concession Card holders may be bulk billed or charged a discounted consultation fee at the discretion of the treating doctor. Selected nurse appointments may also be bulk billed.



*We acknowledge the traditional custodians of the land in which we work and live, and recognise their continuing connection to land, water and community. We pay our respects to Elders past, present and emerging.*

## Feedback

We value your feedback and our practice is committed to using your comments and suggestions to help us improve our service.

Patient complaints should be directed to the Practice Manager or the Office of the Health Ombudsman on **133 646**.

QML pathology  
collection available at Nambour Clinic  
– Monday to Friday mornings  
(subject to QML staff availability)



# NAMBOUR CLINIC FAMILY MEDICINE

FAMILY MEDICAL PRACTICE

*Our friendly family medical practices are committed to the highest standard of continuing care. We strive to provide excellent service in a congenial atmosphere where concern and care for patients' health needs are of paramount importance.*

[nambourclinic.com.au](http://nambourclinic.com.au)

[enquire@nambourclinic.com.au](mailto:enquire@nambourclinic.com.au)

## Nambour

6 Sydney Street, Nambour Qld 4560  
Phone: 5441 1455 Fax: 5441 7013

## Woombye

27 Blackall Street, Woombye Qld 4559  
Phone: 5442 2500 Fax: 5441 7013

## Palmwoods

9 Margaret Street, Palmwoods Qld 4555  
Phone: 5457 3788 Fax: 5441 7013



Accredited  
General Practice

Please notify us at least 2 hours in advance if you need to cancel or change your appointment.  
A fee will be charged for late cancellations and missed appointments.

## OPENING HOURS

### Nambour Clinic

Monday to Friday: 8:00am to 5:00pm

Saturday: 8:00am to 12:00pm

Sunday & Public Holidays Closed

### Woombye Clinic

Tuesday & Friday: 8:00am to 5:00pm

### Palmwoods Clinic

Monday to Friday: 8:00am to 5:00pm

## DOCTORS

Dr Hannah Bourke	Dr Paul Lanham
Dr Tim Bradshaw	Dr Dave Lutchman
Dr Glynn Moseley	Dr Bryan Palmer
Dr Bryan Connor	Dr Edward Scott
Dr John Harris	Dr Simon Greig
Dr Sebastiaan Lambooy	Dr Matheesa Ranaweera
Dr Chad Donnelly	Dr Michael Ward

## Privacy

Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised members of staff. If you would like to see a copy of our Privacy Policy, please ask at Reception. For preventative health management, this practice submits patient data to various disease registers. Please advise us if you choose to “opt out” of this service.

## SERVICES AVAILABLE

A wide range of services are available, including:

Men’s, Women’s and Family Health	Chronic Disease Management
Family Planning & Antenatal Care	Veterans’ Care Program
Child Health & Immunisation Clinic	INR Tests
Travel Medicine	Wound Care & Dressings
Q Fever & Yellow Fever Immunisation	Medicals, including Pre-employment Medicals,
Skin Checks	Commercial Driver’s Licence
Minor Procedures	Drug & Alcohol Testing
ECG, Spirometry & Audiometry Testing	Vasectomies
Diabetes Clinic	Weight Loss Clinic
On-site Pathology Collection (QML)	Allergy Care
Fracture Diagnosis & Management	
Aboriginal & Torres Strait Islander Health Checks	

## Appointments

Please remember when making your appointment to advise reception staff if you need extra time with the doctor. You may need a long appointment for a medical, procedure or complex or multiple medical problems. Telehealth appointments may be available – please ask our staff.

## Reminder and Recall System

You may be contacted by phone, SMS, email or post regarding a regular check, to review results or to remind you of an appointment. The doctor may want to see you following pathology tests, radiology test and specialist consultation to discuss further planning of your medical care.

## Home Visits

Home visits are for patients who are housebound or too ill to attend the clinic. If required, please discuss with reception staff.

## Telephone & Electronic Communication

If you need to speak to a doctor on the phone, please discuss your request with reception staff. Emails are routinely answered within two business days. Patients should not use email to contact the practice in an emergency. There are risks associated with electronic communications and there may be a risk that the communication could be read by someone other than the intended recipient. Your privacy and confidentiality may be compromised. If you wish to “opt out” of electronic communication with the clinic, please notify our staff.

## Prescriptions

If you require a prescription, we request that you contact the clinic for an appointment. Importantly, this policy is in place so that we can monitor your care.

Ph: 5441 1455  
nambourclinic.com.au  
enquire@nambourclinic.com.au