



Book Online

Go to nambourclinic.com.au

Click **Book Appointment Online**

After Hours

If you have an URGENT medical problem outside our clinic hours, please telephone the Home Doctor Service on **13 74 25** or alternatively, contact the after hours GP helpline on **1800 022 222**.

Emergencies

In an emergency
please call **000**



NAMBOUR CLINIC FAMILY MEDICINE

FAMILY MEDICAL PRACTICE

FEES

Our current fees are displayed in our waiting room and on our website:
nambourclinic.com.au

At Nambour, Woombye and Palmwoods Clinics, our fees cover the cost of providing you with a high-quality healthcare service, equipment and facilities, as well as skilled doctors, practice nurses and reception staff who are committed to ongoing professional development.

Children under 16 years of age, DVA and Aboriginal and Torres Strait Islander patients who are registered with NCACCH will be bulk billed. Aged Pensioner Concession Card holders may be bulk billed at the discretion of the doctor. Selected nurse appointments will also be bulk billed.

Our friendly family medical practices are committed to the highest standard of continuing care. We strive to provide excellent service in a congenial atmosphere where concern and care for patients' health needs are of paramount importance.

nambourclinic.com.au

enquire@nambourclinic.com.au



*We acknowledge the traditional custodians of the land in which we work and live, and recognise their continuing connection to land, water and community.
We pay our respects to Elders past, present and emerging.*

Feedback

We value your feedback and our practice is committed to using your comments and suggestions to help us improve our service.

Patient complaints should be directed to the Practice Manager or the Office of the Health Ombudsman on **133 646**.

QML pathology collection available at Nambour Clinic
8:00am until 12:00pm – Monday to Friday

Nambour

6 Sydney Street, Nambour Qld 4560
Phone: 5441 1455 Fax: 5441 7013

Woombye

27 Blackall Street, Woombye Qld 4559
Phone: 5442 2500 Fax: 5442 3105

Palmwoods

9 Margaret Street, Palmwoods Qld 4555
Phone: 5457 3788 Fax: 5478 8614



Accredited
General Practice

Please notify us at
least 2 hours in
advance if you need to
cancel or change your
appointment.
A fee will be charged
for late cancellations
and missed
appointments.

OPENING HOURS

Nambour Clinic (Open 7 Days)

Monday to Friday: 8:00am to 5:30pm
Saturday: 8:00am to 12:00pm
Sunday & Public Holidays 8:00am to 10:00am

Woombye Clinic

Monday to Friday: 8:00am to 5:00pm

Palmwoods Clinic

Monday to Friday: 8:00am to 5:00pm

OUR DOCTORS

Dr Hannah Bourke	Dr Sebastiaan Lambooy
Dr Tim Bradshaw	Dr Paul Lanham
Dr Joannah Chappel	Dr Glynn Moseley
Dr Bryan Connor	Dr Tanya Obertik
Dr Lesley Cupitt	Dr Bryan Palmer
Dr Nell De Graaf	Dr Matheesha Ranaweera
Dr John Harris	Dr Edward Scott
Dr Christopher Jacobs	Dr Pauline Waterhouse

Privacy

Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised members of staff. If you would like to see a copy of our Privacy Policy, please ask at Reception. For preventative health management, this practice submits patient data to various disease registers. Please advise us if you choose to “opt out” of this service.

OUR SERVICES

We offer a wide range of services to our patients. These include:

Men’s, Women’s and Family Health	Chronic Disease Management
Family Planning & Antenatal Care	Veterans’ Care Program
Child Health & Immunisation Clinic	INR Tests
Travel Medicine	Wound Care & Dressings
Q Fever & Yellow Fever Immunisation	Medicals, including Pre-employment Medicals,
Skin Checks	Commercial Driver’s Licence,
Minor Procedures	Drug & Alcohol Testing
ECG, Spirometry & Audiometry Testing	Vasectomies
Diabetes Clinic	Weight Loss Clinic
On-site Pathology Collection (QML)	Allergy Care
Fracture Diagnosis & Management	
Aboriginal & Torres Strait Islander Health Checks	

Appointments

Please remember when making your appointment to advise reception staff if you need extra time and we will make a “long appointment”. You may need a long appointment for a medical, procedure or complex or multiple medical problems.

Reminder and Recall System

Our clinics provide a reminder and recall system. We may contact you by phone, SMS, email or post regarding a regular check, to review results or to remind you of an appointment. Your doctor may want to see you following pathology tests, radiology test and specialist consultation to discuss further planning of your medical care.

Home Visits

Home visits are for patients who are housebound or too ill to attend the clinic. If required, please discuss with reception staff.

Telephone & Electronic Communication

If you need to speak to your doctor on the phone, please discuss your request with reception staff. Emails are routinely answered within two business days. Patients should not use email to contact the practice in an emergency. There are risks associated with electronic communications and there may be a risk that the communication could be read by someone other than the intended recipient. Your privacy and confidentiality may be compromised. If you wish to “opt out” of electronic communication with the clinic, please notify our staff.

Prescriptions

If you require a prescription, we request that you attend the clinic for an appointment. Importantly, this policy is in place so that we can monitor your care.

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