

SKIN CLINIC

- Full skin checks
- Digital mole analysis and monitoring
- Total body photography
- Both medical and surgical skin cancer treatments

CHILD HEALTH CLINIC

- Childhood immunisation
- Baby check-ups and advice
- Healthy Kids checks
- Breastfeeding help
- Baby feeding help

VASECTOMY CLINIC

- No-Scalpel Vasectomy
- Effective and affordable permanent contraception
- Walk-in, Walk-out Clinic or consultation available
- Discount for Indigenous patients with NCACCH Card

DIABETES CLINIC

- Understand how to best approach your diabetes management
- Consolidate your knowledge and skills regarding eating and diet, physical activity, self-monitoring and medication usage
- Understand the risks associated with diabetes and help set strategies to minimise risks of developing diabetic complications

Fees

Our current fees are displayed in our waiting room & on our website.

After Hours

If you have an URGENT medical problem outside our clinic hours, please telephone the Home Doctor Service on **13 74 25** or alternatively, contact the after hours GP helpline on **1800 022 222**.

Emergencies

In an emergency please call

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We value your feedback and our practice is committed to using your comments and suggestions to help us improve our service.

Patient complaints should be directed to the Practice Manager or The Office of the Health Ombudsman on **133 646**.

Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised members of staff. If you would like to see a copy of our Privacy Policy please ask at Reception.

Book Online at HealthEngine.com.au



enquire@nambourclinic.com.au
www.nambourclinic.com.au



Nambour Clinic Family Medicine

FAMILY MEDICAL PRACTICE



Nambour 6 Sydney Street,
Nambour, QLD 4560
Phone: 5441 1455 Fax: 5441 7013

Palmwoods 9 Margaret Street,
Palmwoods, QLD 4555
Phone: 5457 3788 Fax: 5478 8614

Woombye 27 Blackall Street,
Woombye, QLD 4559
Phone: 5442 2500 Fax: 5442 3105

www.nambourclinic.com.au

Nambour Clinic Family Medicine

PROVIDING PERSONALISED HEALTHCARE

Our Doctors:

Dr Bryan Palmer	Dr John Scott
Dr Edward Scott	Dr Matheesha Ranaweera
Dr Fiona Jackson	Dr Paul Lanham
Dr Glynn Moseley	Dr Pauline Waterhouse
Dr Hannah Bourke	Dr Phoebe Cramp
Dr Heidi Gills	Dr Sebastiaan Lambooy
Dr Ian Smith	Dr Tanya Obertik
Dr John Harris	Dr Tim Bradshaw

Contacting Your Doctor

If you need to speak to your Doctor on the phone, please discuss with reception staff.

Our friendly family medical practices are committed to the highest standard of continuing care. We strive to provide excellent service in a congenial atmosphere where concern and care for patients' health needs are of paramount importance.

OUR PRACTICE IS FULLY ACCREDITED.

Opening Hours

Nambour Clinic (Open 7 Days)

Mon - Fri:	8.00AM TO 6.00PM
Sat:	8.00AM TO 12.00PM
Sun & Public Holidays:	8.00AM TO 10.00AM

Woombye Clinic

Mon - Fri:	8.00AM TO 5.00PM
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Palmwoods Clinic

Mon - Fri:	8.00AM TO 5.00PM
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Appointments

Nambour, Woombye and Palmwoods clinics all run an appointment system. The staff will make every effort to accommodate your preferred time and will endeavour to book you with the doctor of your choice. Emergencies and sick children will be seen with high priority. Please remember when making your appointment to advise reception staff if you need extra time which we then call a "long" appointment. Examples might include insurance or employment medicals, procedures or complex/multiple medical problems. Please ensure a separate appointment is made for each family member who needs to be seen.

Please notify us at least 2 hours in advance if you need to cancel a booked appointment. For patients who fail to attend without giving at least 2 hours' notice, a fee will be charged.

Test Results

Your doctor may want to see you following blood tests, x-rays and specialist consultations to discuss further planning of your medical care.

Reminder and Recall System

Our clinics provide a reminder and recall system which is used for many different reasons. It may be to book an appointment to review test results or for a regular check, such as a pap smear. If you are due for review, we may contact you by mail, phone or SMS.

Home Visits

Home visits are for those patients who are house-bound or too ill to attend the surgery. If required please discuss with reception staff.

Repeat Prescriptions

It is not our practice policy to issue repeat prescriptions without the patient attending the clinic for an appointment. Importantly, this policy is in place so that the doctor can monitor your care.

Our Services

Our Doctors offer a wide range of services to our patients. These include:

- Men's, Women's and Family Health
- Family Planning & Antenatal Care
- Childhood Health and Immunisation Clinic
- Immunisation Clinic including Q Fever & Yellow Fever
- Travel Medicine
- Skin Checks & Minor Procedures
- ECG, Spirometry and Audiometry Tests
- Allergy Care
- Diabetes Clinic
- Weight Loss Clinic
- Fracture Diagnosis and Management
- Vasectomies
- Aboriginal and Torres Strait Islander Health
- Health Checks & Lifestyle Advice
- Chronic Disease Management
- Veterans' Care Program
- INR (Warfarin) Tests
- Wound Care & Dressings
- Medicals including Pre-employment, Coal Mine Workers' Health Assessments (Coal Board Medicals), Commercial Driver's Licence Medicals & Drug Testing

FOR FURTHER INFORMATION ON OUR SERVICES

Go to our [website](http://www.nambourclinic.com.au) or phone the clinic to speak to our friendly staff.

 www.nambourclinic.com.au